SumUp Solo: Overview

The SumUp Solo Card Reader was designed to be intuitive and easy to use. Its touchscreen and standalone design put the power to accept card payments in the palm of your hand.

Note:
If you've already received your reader, you can find information on setting up your Solo here. Or, you can also check out our Solo manual for tips on general usage and troubleshooting.

Overall costs

Your Solo is available for a one-time purchase fee of £119 (excl. VAT). You pay a small fee per transaction and there are no subscription fees, meaning you only pay when you're getting paid.

Note:
Be sure to check out the SumUp marketing website for current promotional deals and offers.

Connection

Your Solo is able to connect to the internet with its built-in SIM card with unlimited data or via a Wi-Fi network.

Accepted cards

The Solo can process credit or debit cards from Visa, V Pay, MasterCard, Maestro and American Express.

Payment methods

Your Solo can accept both chip and contactless (NFC) payments, including Google Pay and Apple Pay. You only need to set up a SumUp profile to get started.

Receipts

You can quickly and easily send digital receipts directly to your customers via email or SMS using the Solo.

Refunds

You can easily issue refunds directly from the Solo by accessing your sales history and selecting the transaction to refund.

Tipping

You can accept tips by enabling tipping on your Solo.

The Solo comes with a special Smart Tipping feature, offering customers dynamic tipping options based on the entered payment amount.

Employee profiles

Create employee profiles via your SumUp profile or the app to enable unique employees logins to keep your profile details private. Enabling employee profiles also allows you to track individual sales histories and customise who is able to issue refunds.

Charging

Your Solo charges using a 2.0 USB type C cable attached either directly to the device or via the included charging cradle. You can continue to accept payments as the Solo charges.